## **Privacy Policy**

Your privacy is important to us. It is EMURGO Learning Solutions Private Limited policy to respect your privacy regarding any information we may collect from you across our website, <u>https://emurgoacademy.io</u>, and other sites we own and operate.

We only ask for personal data when we truly need it to provide a service to you. We collect it by fair and lawful means, with your knowledge and consent. We also let you know why we're collecting it and how it will be used.

The contents of personal data obtained by us are your name, name of your company, title, your address, address of your company, e-mail address, mobile phone number, etc. The purposes of processing are to provide you with feedback on incidents (including, but not limited to, questions, bugs or complaints) you raise when using our services, to provide you with updates on changes to our services (including bug fixes, new features and revised content) where you have already engaged with us by raising an incident, and to inform you when we launch new services that address the same capability as previous our services where you have engaged with us in the past.

The legal basis for processing of your personal data include that (i) processing is necessary for the performance of a contract to which the data subject is a party, (ii) processing is necessary for compliance with a legal obligation to which the data controller is subject, and (iii) processing is necessary for the legitimate interests of the data controller unless such interests are overridden by the interests or rights of the data subject. To be more precise, we have the purposes of the legitimate interests of notifying you of any troubles (including but not limited to any security incidents).

We only retain collected information for as long as necessary to provide you with your requested service or comply with statutory retention period. What data we store, we'll protect within commercially acceptable means to prevent loss and theft, as well as unauthorised access, disclosure, copying, use or modification.

In case where we provide third parties with personal data to the extent permissible by applicable laws, the recipients or the types of recipients are our group companies and service providers.

Our website may link to external sites that are not operated by us. Please be aware that we have no control over the content and practices of these sites, and cannot accept responsibility or liability for their respective privacy policies.

There are cases in which we transfer personal data obtained by it to third countries. In such cases, in the absence of an adequacy decision, we will take appropriate safeguard measures, including inclusion of a contract that contains standard data protection clauses.

You are free to refuse our request for your personal data and are not subject to a legal obligation to provide such data, with the understanding that we may be unable to provide you with some of your desired services.

You can demand access to and information on collected personal data concerning you, and you have the right to receive, in a commonly used and machine-readable format, the information you have provided. You can also demand that your personal data be erased or rectified and processing of it restricted in cases where you have legitimate grounds.

If you have consented to your personal data being processed by us, you can withdraw that consent at any time. Such withdrawal of consent shall not affect the lawfulness of processing based on the consent before its withdrawal.

You have the right to object to processing of your personal data if we use it based on a weighing of interest. In that case, we no longer use your personal information, unless we have an overriding interest in doing so. You have the right to request the correction, deletion, or restricted processing of your personal information.

Your continued use of our website will be regarded as acceptance of our practices around privacy and personal information. If you have any questions about how we handle user data and personal information, feel free to contact us at the following address.